

Application No.: 10/069,051

2000P08064WOUS  
ROSENBAUM**AMENDMENTS TO THE CLAIMS**

The text of all pending claims, (including withdrawn claims) is set forth below. Cancelled and not entered claims are indicated with claim number and status only. The claims as listed below show added text with underlining and deleted text with ~~strike through~~. The status of each claim is indicated with one of (original), (currently amended), (cancelled), (withdrawn), (new), (previously presented), or (not entered).

The following listing of claims will replace all prior versions, and listings, of claims in the application:

**Listing of Claims:**

1. (currently amended) A method for the dispatch of ordered articles, ~~in which different articles are ordered from a mail order firm or one or more online suppliers, and the relevant order data and customer details, such as name, address, are saved in a database of a dispatch center of a common dispatch service,~~ comprising:

- ordering of different articles from a mail-order firm or one or more online suppliers by a customer,
- storing relevant order data and customer details including name and address in a database of a dispatch center of a dispatch service, wherein the dispatch service is configured to coordinate outward delivery times from the manufacturers/suppliers to achieve delivery of the different articles to the customer in one shipment,
- transferring or forwarding the order data from the customer in question to the relevant manufacturers/suppliers of the requested articles,
- notifying the dispatch center of ~~a common~~ the dispatch service of the earliest possible outward delivery time  $t_{OutM}$  for each of the manufacturers/suppliers, and saving this under the respective article number in the database at the dispatch service,
- determining the latest of the earliest possible arrival times of the articles at the dispatch center  $t_{ArrD}$ , each arrival time being calculated by adding the respective transport time  $t_{TransMD}$  to the earliest possible outward delivery time  $t_{OutM}$ ,

Application No.: 10/069,051

2000P08064WOUS  
ROSENBAUM

- the dispatch service notifying each manufacturer/supplier for the order concerned of the outward delivery time to be achieved, which is obtained from the latest of the earliest possible arrival times at the dispatch center  $t_{ArrD}$  minus the respective transport time from the manufacturer/supplier to the dispatch center,
- the manufacturers/suppliers sending out the ordered articles to the dispatch center at the notified times, and
- forwarding the different articles in one shipment ~~being forwarded jointly to the customer.~~

2. (currently amended) The method as claimed in claim 1, further comprising:

- determining the earliest possible delivery time  $t_{DelC}$  to the customer by adding the transport time between dispatch center and customer  $t_{TransDC}$  onto the latest arrival time  $t_{ArrD}$ , and then adding onto this a handling time at the dispatch service,
- the dispatch service notifying the customer of at least one proposal  $P_{t_{DelC}} \geq t_{DelC}$  for the delivery time, for confirmation,
- the customer notifying the dispatch service of the confirmed delivery time  $C_{t_{DelC}}$ ,
- postponing the outward delivery times to be achieved by the manufacturers/suppliers on the basis of the earliest possible delivery time to the customer, by the time difference between the confirmed and the earliest possible delivery time.

3. (currently amended) The method as claimed in claim 1, wherein the dispatch service is notified of the transport times  $t_{TransMD}$  between the manufacturers/suppliers and the dispatch center, together with the earliest possible outward delivery times  $t_{OutM}$ , and the information saved in the database.

4. (currently amended) The method as claimed in claim 1, wherein in order to determine the current transport times  $t_{TransMD}$  between

Application No.: 10/069,051

2000P08064WOUS  
ROSENBAUM

manufacturer/supplier and dispatch center, these times are calculated, saved and statistically analyzed on a continuous basis.

5. (currently amended) The method as claimed in claim 1, wherein a single online supplier, which co-ordinates the dispatch, leads to several sub-online suppliers.

6. (currently amended) The method as claimed in claim 1, wherein the earliest outward delivery times of the articles from the manufacturers/suppliers are compared with each other, and where a set time difference between the earliest outward delivery times is exceeded the articles are not sent jointly to the customer.

7. (currently amended) The method as claimed in claim 1, wherein the size of the articles and their characteristics are also saved in the database, if required this information is checked in order to ascertain whether these articles can be sent in one parcel, and they are dispatched in one parcel if a positive result is obtained from the check.

8. (currently amended) The method as claimed in claim 1, wherein where there are several possible manufacturers/suppliers for a specific article a selection is made on the basis of the shortest possible transport distances to the customer and/or the earliest possible outward delivery times.

9. (currently amended) The method as claimed in claim 1, wherein the customer selects the dispatch service.